



Date: April 16, 2024

IMPORTANT NOTICE

FCC Announces the Affordable Connectivity Program is Ending

The Federal Communications Commission (FCC) recently announced that the Affordable Connectivity Program (ACP) is ending. Due to a lack of additional funding from Congress, the last fully funded month of the program is April 2024.

How does the ACP wind-down affect my household's broadband service bill?

After the ACP ends, your household will no longer receive a monthly discount on broadband service. Last month's bill, April 1, 2024, was the last bill to which the full ACP benefit will be applied. The ACP benefit amount applied to your May 1 2024, service bill will contain *a final partial benefit less than the full ACP benefit your household has been receiving*. **The partial benefit maximum for May is \$14.**

After the ACP benefit is no longer available, your broadband service will be subject to Wheat State Technologies' undiscounted rates and general terms and conditions. The undiscounted rate for your broadband service plan can be found in the monthly charges section of your bill. **After the ACP ends, your household will no longer receive a monthly discount on broadband service.**

Please contact WST to let us know how you would like to proceed. We can assist you in selecting a different plan and perhaps find out if you qualify for other benefits for Internet service after the ACP benefits are no longer available.

Email: care_team@wheatstate.com

Call: 1/800 442-6835

Visit: [wheatstate.com/customer service](http://wheatstate.com/customer-service)

If you have additional questions regarding the end of the ACP, you can call the ACP Support Center at 877-384-2575. You can also visit www.fcc.gov/acp and <https://affordableconnectivity.gov/> for more information.

Regards,

Randy Hoffman

Randy Hoffman
General Manager

UDALL OFFICE:

📍 106 W First St, PO Box 320, Udall, Kansas 67146
📞 620.782.3341 1.800.442.6835

OLPE OFFICE:

📍 110 W Bitler PO Box 166 Olpe KS 66865
📞 620.475.3301 1.800.440.3018

POTWIN OFFICE:

📍 107 E Violet PO Box 36 Potwin KS 67123
📞 620.752.3212 1.800.387.7739

wheatstate.com